



**Craven Coetzee**

IT Consultant / Systems Analyst - available to #NewZealand Employers #Jobs #JobHunting #ICT #IT #InformationTechno

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## Recommendations

Ask for a recommendation

Received (15)

Given (0)



**LESLEY MAYLARD**  
**DERBYSHIRE**

PA at PHOENIX FIRE  
PROTECTION & online virtual  
assistant

February 4, 2019, LESLEY was a  
client of Craven's

Craven is very good at what he does. He keeps up to date with IT improvements and skills. Craven was a great boss and looked after his staff to the best of his ability. He was always accommodating and very helpful and understanding when a problem occurred and did his best to resolve or work around the issue on hand. Craven was always pleasant and I found him to be reliable, relevant and honest. I wish Craven all the best in his new ventures. Lesley Derbyshire [See less](#)



**janet simpson**

assistant accountant at  
Whitfield Fintax

January 31, 2019, Janet reported  
directly to Craven

To Whom It May Concern This is a letter of recommendation Craven Coetzee. I worked for Craven for approximately 5 years as his Bookkeeper. Craven ran his own IT Company, known as Kondura Technologies. Craven built this company up from the ground to become a very successful IT company that was known for its efficient customer service. Craven would often visit his customers personally to ensure that they were happy with the services provided by his company. Craven is an honest and hardworking individual, and often went out of his way to ensure that a solution was found to his customer's issues. I highly recommend Craven for any IT position as he would be an asset to your company. Sincerely, Janet Simpson [See less](#)



**Jason Petzer**

Head: Data and AI Design  
and Engineering at Standard  
Bank Group

January 28, 2019, Jason worked  
with Craven but at different  
companies

Craven has an amazing sense of customer and was always willing to go the extra mile in service to them. His diverse and strong technical skills, business savvy and ability to self teach meant that he was one of the most valued people in the company. Craven was never too busy to assist me; out of a technical bind or just to help teach me something new. I would hire Craven into my team. [See less](#)

**Barrie De Pinna**

Design Engineer @ North Shore Projects

January 28, 2019, Barrie worked with Craven but at different companies

I have known Craven on a personal and professional capacity for almost 10 years. He supplied my firm with satisfactory products and exceptional service. Craven (Kondura Technologies) has kept North Shore Projects up to date with Engineering market trends and given North Shore Projects the tools to stay ahead of our competitors. He is still a valued friend but a loss to North Shore as a service provider. Craven as a character is dependable, methodical, reliable, honest and Loyal. I wish him all the best on his future endeavors. [See less](#)

**Kim Irvine**

Freelance ICT Specialist and Versatile Writer and Web designer

January 27, 2019, Craven worked with Kim in the same group

Craven has always been a high flyer! He knows the IT business inside out and what he does not know he picks up incredibly fast. He built his career up to running his own company and any business would benefit from his expertise.

**Dimitrios Komvos**

EFL Teacher and Licensed TEFL Trainer

January 27, 2019, Dimitrios reported directly to Craven

It is my pleasure to recommend Craven Coetzee. During the year of 2012 I was Craven Coetzee's employee at Kondura Technologies, an IT consulting company and service provider in South Africa, and got to know him very well. Craven maintained professional behaviour even under high pressure and in the most stressful situations. He is a well-versed professional with a lot of experience. His many years in this field clearly enable him to make good decisions and he is a respected expert within his field. He has shown that he is able to successfully manage and motivate different personalities under pressure. He is a very welcoming and friendly employer and was always receptive to questions and requests. All in all, he was a very fair employer who was highly respected in the field and by his employees. [See less](#)

**Jacky Hay**

Chief Operations Officer at Fast Fox Footwear t/a The Little Slipper Company

January 27, 2019, Craven was a client of Jacky's

Craven has worked with our company for many years ensuring that our IT systems and infrastructure grew with the business. His IT knowledge, dedication, passion and loyalty to his clients are what make him as successful as he is. Craven and his team were always available to us for any problems we encountered or information we required. He personally managed our successful migration to Office 365 as well as ensuring our servers and backups were secure at all times. When we heard Craven was immigrating we were concerned about who would handle our IT, but in true Craven style he ensured that his replacement had the same qualities and skills he did. I would highly recommend Craven to any company that were looking for expertise in the IT field. We will miss him dearly. South Africa's loss is New Zealand's gain. [See less](#)



**Tracey Watson-Gill**  
Director at Goldberg & de Villiers Inc  
January 27, 2019, Tracey was a client of Craven's

Craven has been our "IT guy" for many years and we have counted on him all the time to sort out our IT issues and he has never failed us. Craven knows his game and always sent us warnings about potential viruses, etc. We are very sad to lose him and wish him all of the best in New Zealand.



**Melvin Bartlett**  
IT Supervisor at Uniteam Medical Assistance  
January 27, 2019, Craven was a client of Melvin's

I have known Craven for more than nine years within the IT Distribution arena. He has stood out to me as a being a cut above the rest. He has always shown commitment to his valued clients and long serving staff members. His dedication to the industry placed him and his company as a well-known figure within the community as the go to guy to get things done correctly the first time. He has guided and mentored staff and clients alike to better understand what is needed, what is attainable and what can be achieved within the given parameters. Craven's technical abilities are varied from Network design to Server and cloud based implementations. He has a good grasp of the industry and where it is moving too. I would confidently recommend Craven as I believe he is a knowledgeable asset to have. Please contact me freely if you have any queries. [See less](#)



**Wilma Dye**  
Senior Litigation Secretary  
January 26, 2019, Wilma was a client of Craven's

I have worked indirectly with Craven for many years and his IT skills and skills regarding servers, Cloud, networks and various other computer related matters come highly recommended. Our firm has a staff compliment of 80/90 people and Craven looked after our firm's entire computer network for many years and was always available at the press of a button so to speak. He is friendly, hard working, honest and always gives his best. He comes very highly recommended and would be a great asset to any business. Wilma Dye [See less](#)



**Zivea Du Preez**  
CONVEYANCING SECRETARY at GREYVENSTEINS INC  
January 17, 2019, Zivea worked with Craven but at different companies

Craven was really a pleasure to work with and can sort out any IT problem. His knowledge is absolutely amazing. He will be an asset to any firm.

**Kieron Beets**

IT Administrator at Hutz Medical

December 5, 2018, Kieron was a client of Craven's

Craven has been working with our company, Hutz Lighting Technique, for the last 3 years and has been providing IT services, solutions and hardware. Craven Coetzee has really helped our company throughout the years including migrating our local exchange to Exchange Online (Office 365), and also assisted in the supply of new server hardware and expertise on migrating from SBS 2008 to Windows Server 2016 I am confident about the services of Craven Coetzee and I can surely recommend his services. Feel free to contact me for any questions you might have.

[See less](#)

**Braddon McClelland**

Owner / Director

December 4, 2018, Braddon worked with Craven but at different companies

I have worked with Craven for over 10 Years in the IT Industry. Even as competitors, we often worked together on mutual clients and projects. His attention to detail, thoroughness and willingness to go beyond what was expected of him, were qualities that endeared himself to his clients and my team. His extensive IT knowledge and passion to learn more helped him garner a favourable reputation in the industry. [See less](#)

**Malcolm Pearson**

Editor at Tech4Law, a practice management, marketing and technology advisory publication to the SADC law firms.

December 4, 2018, Malcolm worked with Craven but at different companies

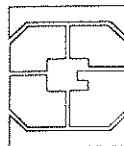
I have known Craven for many years in our professional dealings, inside the companies we worked for and in separate companies. His ethics and professionalism were always of the highest standard. He works hard, gets things done, plans well and wraps up with summary of what transpired - not something you find these days in the IT industry. Craven puts his customers and their needs first, I believe that he will be an asset to any company who employs/contracts him. Feel free to contact me for more information should you need. [See less](#)

**Edward Robinson**

Technical Director at Project Balance LLC

June 27, 2018, Edward and Craven were students together

I have known Craven since our early school years of learning to code on 8-bit hardware in the early 1980s. I know few people who are as passionate and talented as he is in what he does. Craven an intelligent individual who pays meticulous attention to detail and is not shy to tackle new challenges in solving problems and providing innovative solutions. [See less](#)



# Greyvensteins

member of the phatshoane henney group of associated firms  
attorneys • notaries • conveyancers

Our Ref: Alan Els  
E-mail: alan@greyvensteins.co.za

5 February 2019

To whom it may concern

Approximately 15 (fifteen) years ago and whilst practicing as a Partner with a small firm, Van Rooyen and Efstratiou Attorneys, Port Elizabeth, I met Mr Craven Coetzee.

It soon became apparent to me that not only was Mr Coetzee, who headed up his own Company, Kondura Technologies, our preferred service provider, but that he was also entrusted by most law firms to attend to all things software related.

Kondura Technologies under the leadership of Mr Coetzee efficiently and responsibly ensured that our software systems were integrated with that of all major financial institutions having an interest in property finance. Kondura Technologies had to ensure that our integrated operating systems at all times met with stringent government compliance requirements, systems operations, disaster recovery, policies, procedures, firewalls, security and training.

After joining Greyvensteins Incorporated, the largest property conveyancing firm in the Eastern Cape, I was comforted in the knowledge knowing that Kondura Technologies and their technicians under the leadership of Mr Coetzee was already the trusted service provider.

Mr Coetzee had strict policies and procedures in place and assisted us with bank and government compliance procedures every year. This is a critical requirement and intensive annual exercise to keep our status as a preferred entity on the numerous financial institution panels.

He has a clear, logical management style, where severe problems were escalated to him, were dealt with effectively and promptly. Whenever a situation arose that his first level support technicians could not solve, he would consult us and then resolve it himself. We have had negligible downtime under his service.

He managed a team of technicians that supported our software, troubleshooted third party accounting and legal applications as well as all associated services. We were consulted regularly on necessary expenditures and improvements to our IT systems.

He would often be called upon to do forensic support for mail fraud. Through his thorough analysis and reporting on these cases, we have been absolved from any liabilities.

In the past four years, he has assisted with the migration of most of our services from on-site servers to the Microsoft Office 365 cloud service.

We believe that Mr Coetzee will be an asset to any institution.

Wishing him all the best.

Yours faithfully

**GREYVENSTEINS ATTORNEYS**

per:

**Greyvensteins Inc.**  
Reg No: 1991/001021/21

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Greg Parker (B.Comm, LL.B)  
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Moya Rossouw (BA LL.B LL.M)  
Emile Greyvenstein Jnr (LL.B)  
Douglas Roy Henney (B.Proc,  
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Dip.Project Management)

#### Consultants

Emile Greyvenstein

#### Associates

Marlise Hoops (LL.B)  
Henno Nöthnagel (LL.B)  
Nicole Nel (LL.B)  
Michelle Smit (LL.B)  
Theresa Oosthuizen (LL.B)  
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Koketso Selahle (LL.B)  
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Yolande Smith (B.Comm (Hon), LL.B,  
Dip Insolvency Practice)

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practising in partnership and with  
separate liability.

**phatshoanehenney**  
GROUP OF ASSOCIATED LAW FIRMS





Our Ref: Joanne Anthony-Gooden  
Your Ref:

7 August 2018

**TO WHOM IT MAY CONCERN**

Dear Sir / Madam

**CHARACTER REFERENCE: CRAVEN COETZEE  
KONDURA TECHNOLOGIES**

I am an attorney in private practice in Port Elizabeth and I am the managing partner of my business.

I met Craven Coetzee in 1999 when I was a newly admitted attorney at my first employer White and Williams Incorporated, which now is Lex-Icon Attorneys. Mr Coetzee was the Managing Director of Kondura Technologies and was responsible for every aspect of the IT of the firm. He managed all the computers, network and security. I interacted with him regularly and always found him pleasant, resourceful and helpful.

In 2002 I moved to Greyvensteins Nortier Incorporated where Mr Coetzee's business also played a vital role in managing the large firm ( almost 80 employees) computers, network and security. Mr Coetzee was always available to assist and his business was the logical choice for me to use when I decided to go into private practice for my own account.

I started my own firm in April 2007 and Mr Coetzee assisted me in every facet of IT in the setting up of my business. He facilitated the quotations and purchase of every computer, laptop, server, licensed software, network and their installation. The service has always been excellent and over the years I have always been able to contact Mr Coetzee on any IT related matter.

My firm's is a boutique family law firm specialising in divorce matters and Mr Coetzee has been an invaluable asset in my business assisting many of my clients in retrieving lost / deleted files off their computers, as well as assisting in removing "spyware" software / "tracking" software / "key logging" software from client's devices which had been placed there by the other spouse.

Mr Coetzee has also assisted as an expert IT witness in a number of my commercial matters and also been appointed in a court order as an independent IT advisor for the retrieval of highly sensitive commercial information in litigation ensuring that the correct information was retrieved off a network by the IT technician.

Mr Coetzee has always been available and one incident stands out for me specifically was when my firm had a burglary in August 2010 and 4 computers were stolen on a public holiday. Mr Coetzee attended on my offices with myself on the day of the burglary, he secured the backup unit and immediately set about setting up 4 new machines ( which included the server). This prompt action by Mr Coetzee ensured that my staff and I were able to walk into the office the following day and start working as if nothing had happened the day before.


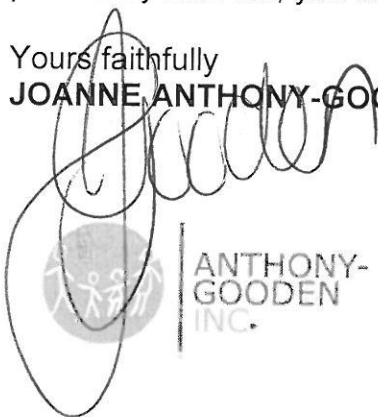
I value the role that Mr Coetzee has played in my business and I wish him well in his future endeavours in New Zealand.

He will be missed but will be a valuable asset in any future IT business with his wealth of knowledge.

Should you require any additional information or wish to confirm any of the above personally with me, you are most welcome to contact me directly.

Yours faithfully

**JOANNE ANTHONY-GOODEN**



ANTHONY-GOODEN  
INC.

**Joanne Anthony-Gooden**  
B.Juris LL.B

**Anthony-Gooden Incorporated**  
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Our Ref: Christine Brunyee  
Your Ref:  
Direct Line: (041) 506 3735  
Direct Fax: 087 941 7334  
E-Mail: cbrunyee@blclaw.co.za  
Date: 9 June 2016

### TO WHOM IT MAY CONCERN

Craven Coetzee has been our IT person since 1996. He supervises our entire system of approximately 65 users on desk personal computers and laptops as well as looking after our servers. He has reliable technicians who attend our offices daily, and he is always on hand to deal with any problems that may arise.

All our servers, computers and laptops have been installed by Kondura. Most recently Craven has linked our mail to the cloud.

We have always been satisfied with his work over the past 20 years.

  
Christine Brunyee  
Financial Manager

---

**Directors:** Peter Bowes, Guy Dakin, Karen Lee, Lizelle Oosthuizen, Louis Schoeman, Sonja Tifloen

**Senior Associates:** Madeleen Charsley, Laurika Kilian

**Associates:** Meghan Booysen, Tonya Carinus, Zelda Damons, Delia Nel, Andrew Paterson, Loren Smith, Nomawethu Sifumba

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**BBBEE level 1 Contributor**  
(as per amended code)

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Practice No. 5235

[www.blcattorneys.co.za](http://www.blcattorneys.co.za)





TO WHOM IT MAY CONCERN

27 July 2018

Dear Sir/Madam

**Re: LETTER OF REFERENCE / CRAVEN COETZEE**

Bluekap Trust, for the past 13 years, has made use of the IT services provided by Craven Coetzee through his company (now sold) Kondura Technology.

Mr Coetzee's IT services included, but was not limited to:

- 1) Him being personally responsible for the implementation and installation of, migration and the maintenance of our entire IT infrastructure and servers; and
- 2) Being responsible for remote support and the maintenance of the Internet Communication Technology; and
- 3) Being responsible for the initial on-site Mail Administration and later migration to Microsoft 365 Cloud Services; and
- 4) Being responsible of the maintenance of our IT security and firewalls;

We regard Mr Coetzee as a trustworthy and reliable individual. He was always available at our "beck and call". He attended to all our IT needs within an adequate response time and it was a pleasure dealing with him. Mr Coetzee is a problem solver and was always informed as to the latest developments and goings on in the world of technology and IT.

Yours faithfully,



H. Schoeman  
**TRUSTEE**

31 July 2018  
6 Long Reach Road  
Dorchester Heights  
East London  
5214



To whom it may concern,

I hereby confirm that I purchased Mr Craven Coetzee's KONDURA TECHNOLOGIES CC ICT consulting business on 15<sup>th</sup> January 2018. The business had been in operation since October 1998 and I had worked with him on various projects in the past few years and we had enjoyed a mutually beneficial business relationship.

He assisted me from sale date to recently, for a period of several months to help with the transition process doing marketing, graphic and artwork changes, shared detailed insights into his business operation as a freelance Marketing consultant, sometimes out of goodwill.

We have had a 100% retention rate of his existing customer-base and Service Level Agreements and he even assisted with negotiating new SLA's during his one-month hand-over period.

Craven ran a good business with a tight shift, he implemented great managing systems and I have adopted and learnt a from these since taking over Kondura Technologies. Craven is a honest person with high standards and in my opinion will make a success in any venture he puts his mind to.

Yours Sincerely,

A handwritten signature in black ink, appearing to read "Claude Botha". The signature is stylized with loops and is positioned over the typed name and title.

Claude Botha  
Director  
Jocote Technologies (PTY) Ltd

JOCOTE TECHNOLOGIES (PTY) LTD  
Registration Number: 2014/244310/07  
6 Long Reach Rd  
Dorchester Heights  
East London  
claude@jocote.co.za  
www.jocote.co.za  
082 773 6425



# CRADDOCK

ATTORNEYS

Our Ref: Samantha Craddock

To: whom it may concern

29<sup>th</sup> of June 2016

Dear Sir/Madam

**SERVICE RELATIONSHIP, REFERRAL LETTER**

With reference to the above we wish to convey our gratitude and appreciation towards Kondura and more in particular Craven Coetzee. We have only worked with his firm purely for the reason of his competency and unfaltering expertise.

Craven is always on call & takes "going the extra mile" to another level as I personally can vouch for this as I have had emails responses from Craven at 12:00 o'clock in the evening

Craven has exceeded his service duties and is a brilliant IT expert

Thanking you

CRADDOCK ATTORNEYS



83 Mangold Street, Newton Park PO Box 34636, Newton Park, Port Elizabeth, 6055 Docex 20, Port Elizabeth  
Tel: +27 (0) 41 364 0323 Fax: +27 (0)41 364 1747 Cell: 084 602 1327 e-Mail: sam@toplaw.co.za

**SAMANTHA CRADDOCK LLB (Honours) Conveyancer, Notary Public**



Tel: +27 (0)41 501 5400  
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Email: admin@readymix.co.za  
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PO Box 5064, Walmer, 6065  
VAT NO: 4190224677 | Reg No: 2005/041268/07  
QUALITY CONCRETE, MORTARS, PLASTERS AND PUMPING SERVICES

### TO WHOM IT MAY CONCERN

Our company has been in operation since 1994, we produce and supply Ready-Mix Concrete in the Eastern Province of South Africa, more detail on the company can be found on our website.

[www.concrete4u.co.za](http://www.concrete4u.co.za)

Craven Coetzee via his company, Kondura Technologies, took over the management and administration of our sites in 2014.

He was recommended through our attorney, Greyvensteins Inc via their senior partner after we suffered no less than three significant data losses over an 18 month period.

Under his watch, we recovered twice fully from complete failure and data loss – firstly, a massive lightning strike, and secondly a complete server hardware failure.

He made our company more secure by implementing better battery backups, firewalls, managed anti-virus, migrating us to Office365 and minimized our exposure to liability to any IT third party service provider – including himself.

Craven had the philosophy that he wanted you to keep him based on his performance and service delivery and not because he had a hold over you due to utilizing complex or proprietary systems. In the process, he significantly simplified our systems. He believes in running IT the right way at best possible value.

He significantly cut our IT operating costs, limited our downtime, simplified our server infrastructure by using new technologies to reduce our number of servers down to one using Microsoft virtualization software. In four years, under his watch, we have not experienced a single security breach or loss of data.

Prior to using him and him implementing his policies and procedures, we had constant mail issues, inter-site connectivity issues, backup failures. He has broad knowledge of all things IT related, from complex configurations, new technologies and management to being able to fix software issues for many different hardware devices and levels.

As an example - at our introduction, I had an ongoing mail issue with my iPhone that our previous IT company had not been able to rectify in several weeks. Craven sat down after our meeting at my PC and I left him to go to a board meeting. In about 15 minutes, he knocked on the boardroom door and said he had fixed the issue.



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PO Box 5064, Walmer, 6065  
VAT NO: 4190224677 | Reg No: 2005/041268/07  
QUALITY CONCRETE, MORTARS, PLASTERS AND PUMPING SERVICES

A few weeks later, while we still in the process of considering using his services, we asked him to investigate a slowdown on our servers and he discovered an imminent server hard disk failure that our IT service provider at the time had missed.

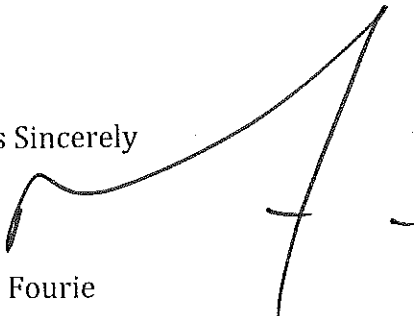
He sourced, vetted and managed third party service providers and established relationships and SLA's to support a wide variety of services such as VOIP phones, CCTV cameras, Time and Attendance Systems, use of an Internet APN, uniformity of our entire site software to cut down on operating costs.

His company monitored our systems constantly, reported back with all stakeholders when relevant to attempt to review and improve our systems. He prefers to work on a pro-active basis rather than a re-active basis and assisted in preparation and planning when we expanded our working remote sites.

He documented everything, kept a thorough knowledgebase of our company, our IT assets, software licenses and a firm disaster recovery plan in place and when the time came to hand over his business to the new owner, the transition was completely smooth.

Please feel free to contact me if you have any questions

Yours Sincerely



Deon Fourie

Managing Director

# DEREK BLUMBERG

## HOME

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6001

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27 July 2018

TO WHOM IT MAY CONCERN

### LETTER OF RECOMMENDATION

Craven Coetzee has been known to me for at least 20 years. His business Kondura Technologies was in charge of all my IT infrastructure decisions at both Kaplan Blumberg Attorneys as well as Bluekap Properties.

He was in charge of the implementation and installation of all the IT infrastructures, including the migration of servers. He later also attended to our full migration to Microsoft 365 Cloud Services. He also provided remote support to our businesses and attended to all our internet and network security needs.

He was consulted on many legal cases, and to my knowledge serviced the majority of the attorney firms in Port Elizabeth.

Through the many years I have dealt with Craven I have found him to be extremely knowledgeable in the IT industry, responsive to calls and a pleasure to deal with. In fact, I have often recommended him to other people looking for this type of expertise.

Yours faithfully



Derek Blumberg



Kondura Technologies

Attention: Craven Coetzee  
By email: [craven@kondura.co.za](mailto:craven@kondura.co.za)

Our Ref: G Friedman /

Your Ref:

Date: 28 June 2016

To whom it may concern

**RE: LETTER OF REFERRAL : MICROSOFT SILVER PARTNER**

1. I am the senior partner at Friedman Scheckter Attorneys practising in partnership at the address below.
2. Kondura Technologies has supported us with our IT for approximately 15 -20 years (I cannot remember exactly how long).
3. In that period, we have never had any reason to look elsewhere or to consider replacing Kondura as our service provider.
4. Throughout this long satisfactory period of service, we have been supported by Craven Coetzee, the managing member, and / or persons authorised by him and under his control.
5. The nature of services that have been provided by Kondura through Craven are a full range of IT services, from consultancy, installation, server installations, migrations of servers, all of which are necessary for the fluid running of our business.
6. I unhesitatingly recommend Craven Coetzee and Kondura Technologies.

Yours faithfully

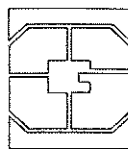


**GERALD FRIEDMAN  
FRIEDMAN SCHECKTER**

**Partners** Gerald Friedman Dip.Law.LL.B, Michael Scheckter B.Juris.LL.B  
Romana Knuth B.Com B.Juris.LL.B, Beverley Friedman B.Juris.LL.B,  
Odette Phillips LL.B, Natascha America LL.B  
**Senior Associates** : Tamara Klos LL.B, LL.M, René Swartz LL.B  
**Junior Associates**: Michael Ferreira LLB, Stephan Terblanche LLB,  
**Candidate Attorneys** : Gunya Pamla LLB, Jacqueline Delpont LLB

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# Greyvensteins

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YOUR REF :

28 January 2019

## TO WHOM IT MAY CONCERN

Dear Sir / Madam

## CRAVEN COETZEE

Craven Coetzee has performed various IT roles serving our business, one of the largest Legal Conveyancing firm in the Eastern Cape, South Africa and has been our IT Consultant, Support, IT Manager and IT Project Co-ordinator for the past 20 years.

He initially supported our IT infrastructure on site, even conducted staff training, managed our data and security, initially setting up our Microsoft Windows file, mail and database (SQL) servers on-premises to a few years ago migrating us to a more secure cloud Office 365. Later he has consulted and implemented better security, procedures, set up firewalls and "intrusion prevention devices"

He takes a personal interest in his clients' business welfare.

He has worked closely with ensuring our accounting, legal products worked on site as well as between our branches setting up a remote desktop environment (Terminal RDP Server) for our branches.

Craven has resolved countless software compatibility issues and issues that arose over the years.

In the past, we have sent him to our branches in Cape Town and Johannesburg to ensure secure connections and operations between sites. Once the initial setup was completed, he handed the sites over to local IT companies and managed their services. Craven has co-ordinated with these third parties to ensure the remote sites met our strict government security compliance requirements and policies.

### Greyvensteins Inc.

Reg No: 1991/001021/21

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H.Dip Tax)

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Koketso Selahle (LL.B)

Ndili Msoke (LL.B)

Yolande Smith (B.Comm (Hon), LL.B,

Dip Insolvency Practice)

the phatshoane henney group is an association of independent firms not practising in partnership and with separate liability.

**phatshoanehenney**  
GROUP OF ASSOCIATED LAW FIRMS

We have also used his guidance as a forensic investigator and consultant in many banking and mail fraud cases. He has saved us millions of Rands in liabilities on numerous occasions by conclusively proving via vigorous investigation and reporting on numerous occasions that we were secure and the client-side was the weakest link for mail fraud breaches.

Craven has performed many of these same roles via his company, KONDURA TECHNOLOGIES CC for many other attorneys and SME corporate clients in Port Elizabeth. He managed a very effective team handling all our IT requirements.

Craven follows strict procedures and policies and maintains all our documentation and keeps our IT hardware assets, software licenses, intellectual property up to date.

We have never sustained any data loss and/or any security breach under his watch and almost never had any downtime in over 20 years.

We have always experienced Craven Coetzee as a very professional, hard-working IT Consultant who has a passion for his work and who will, without hesitation, go the extra mile to adhere to instructions as far as it falls within his job description.

Craven is an efficient, dedicated and devoted person who we will recommend without reservation.

We are confident that, with the skill and unique work ethics he demonstrated, he will be an asset to any work environment.

Yours faithfully  
**GREYVENSTEINS**

Per: 

05/12/2018

LETTER OF RECOMMENDATION – CRAVEN COETZEE

To whom it might concern,

I am writing this letter to recommend to you the excellent services of Craven Coetzee (Former owner of Kondura Technologies).

Craven has been working with our company, Hutz Lighting Technique, for the last 3 years and has been providing IT services, solutions and hardware.

Craven Coetzee has really helped our company throughout the years including migrating our local exchange to Exchange Online (Office 365), and also assisted in the supply of new server hardware and expertise on migrating from SBS 2008 to Windows Server 2016

I am confident about the services of Craven Coetzee and I can surely recommend his services. Feel free to contact me for any questions you might have.

Regards,



Kieron Beets  
IT Administrator  
[kbeets@hutz.co.za](mailto:kbeets@hutz.co.za)

11 Lion Cachet Crescent  
Overbaakens  
Port Elizabeth  
6045

30 July 2018

**RE: - Employment History with Mr Craven Coetzee of KONDURA TECHNOLOGIES**

To whom it may concern,

I hereby confirm that I worked with Mr Coetzee from 1<sup>st</sup> April 2012 to when he sold his business on 15<sup>th</sup> January 2018.

When I joined, it was a well-established company that had been under his management since 1998.

I have learned a lot from Mr Coetzee which has helped me a lot toward being a better technician. He has very good work ethic and it was a pleasure for me to have worked with him and will always be grateful to him for all he has taught me during this time.

Sincerely,

Ingemar du Plessis

A handwritten signature in black ink, appearing to read 'Ingemar du Plessis', written over a horizontal line.



TELEPHONE : 041-585 9721  
TELEFAX : 041-586 0178

227 GOVAN MBEKI AVENUE  
**PORT ELIZABETH**  
6001

P.O. BOX 705  
**PORT ELIZABETH**  
6000

28 June 2016

**To Whom It May Concern**

**LETTER OF REFERENCE**

Kirkwood and Sons (Pty) Ltd have a proud relationship with Kondura Technologies which started in 1998.

Over the previous 18 years Kondura Technologies has assisted, guided and counselled my company from setting up our computer system to numerous upgrades and updates as well as the supply and support of various hardware and software products which they have supplied and installed.

Their PC support services are unrivaled, and never has there been a fault they could not rectify. Their staff are friendly, courteous and highly efficient.

Not only do Kondura take care of my business needs, but I also use them for my personal household PC needs. They have provided me with a number of laptops and their service continues to be of an excellent standard.

I would not hesitate to recommend Kondura Technologies to business associates, friends and family.

Yours Sincerely

Peter Blumberg  
Managing Director  
Kirkwood and Sons (Pty) Ltd  
227 Govan Mbeki Ave  
Tel: 041 585 9721  
Fax: 086 547 5607  
Email: admin@kirkwoodandsons.co.za



Our ref : AVS KITCHING/sc

Your ref:

29 01 2019

To whom it may concern

Dear Sir / madam,

**CRAVEN COETZEE FORMER MEMBER OF KONDURA TECHNOLOGIES CC**

1. I have been admitted as a lawyer of the High Court of South Africa in 1981 and have been practicing as such in partnership and later as a director of Kitchings Incorporated a family practice which has been in existence since 1947.
2. During 2017 my practice started incurring financial losses and lost working hours due to our internet file server not functioning properly.
3. The IT company then employed by my firm caused our system to go down numerous times that year and cost us millions in damages due to being unable to comply with our bank compliance and obligations, when eventually a colleague, Mr Mick Scheckter of Friedman Scheckter attorneys recommended Craven Coetzee, their IT guy for over 20 years, and owner and manager of Kondura Technologies cc.
4. With his team, he assessed our site, did a thorough analysis and reported back to me on many security vulnerabilities and over four pages (in clear, concise summarized terms) of legitimate concerns. After reviewing and listening to his recommendations, Craven implemented a massive security upgrade in surprisingly little time and minimal cost.
5. Some of the work he did personally and some he delegated his team to do, to patch almost every vulnerability, from installing dedicated Linux firewalls on our Dell Windows Server, installing antivirus on the local PC's, ensuring all ransomware, security "patches" were up to date, to upgrading our internet connectivity to be vastly superior and more reliable solution, to installing "Hyper-V" on our server, to implementing policies and procedures and fixing numerous compliancy issues.

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**Directors:** Arnold v S Kitching, BProc Cert Tax Compt • Almero Kritzinger, BProc

**Associates:** Tanya Nel, LLB • Lizanne Conradie, B.Com LLB (Cum Laude) • **Candidate Attorney:** Sandra Venter

**Consultants:** Toinette Hoffmann, BProc Dip. Labour LLM (Conveyancer) • Elizabeth Conradie, BCom H.O.D LLB (Notary) • Desiré Amanda Slabbert, BProc, LLB (Conveyancer) • **Paralegal:** Estelle van der Merwe, BA (Hons), (Estate Administration) Unisa • **Bookkeeper:** Michelle Erasmus Ext 219

48 Cannon St, Uitenhage, 6229 • P.O.Box 136, Uitenhage, 6230 • Docex 1 • [www.kitchings.co.za](http://www.kitchings.co.za) • E-mail: [sanette@kitchings.co.za](mailto:sanette@kitchings.co.za)

Telephone: (041) 922 9870 Ext 206 • Facsimile: 041 992 3288 • Kitchings Inc. Reg No: 2005/032336/21

6. One of the best things he did was remove our Linux mail server and moved us to “the cloud” with Office 365 mail once our internet was upgraded.
7. According to our conveyancing service providing company, Korbitec, he fixed our “SQL” database server to run much more efficiently. All our software runs better, faster since he took our server away and set it up from scratch.
8. We have not been subject to any hacks, ransomware, almost no downtime whatsoever since we have implemented his suggestions. Prior to this, we had been hacked and been down three to four times in a year.
9. After we experienced his work, the site improvements, we signed up for a preventative maintenance Service Level Agreement with him and our IT costs have dropped significantly. We never understood the value of a managed service solution until we saw it done correctly.
10. Our IT went from a desperate, crippling situation to something I didn't have to worry about any longer. Everything just worked and if some problem arose, Craven and his team generally knew about it before us. The difference was night and day between him and anyone else we used.
11. He is a very approachable, eager-to-assist, methodical and organized individual who ran his business on strict administrative principles. He does not accept second-rate service and demands things are done the right way. He is negotiable, but never compromises on quality of service. We also never had to query times billed as his reporting on billing for work was always clear and precise.
12. I would strongly recommend him for any position he applies for.

Yours faithfully

**ARNOLD KITCHING**  
**KITCHINGS Inc.**  
per:-

15 Ellesmere  
Montmedy Road  
Port Elizabeth  
6070  
Email: [ljrmobi@gmail.com](mailto:ljrmobi@gmail.com)  
Contact: 084 507 4809

20 July 2018

**RE: - Employment with Craven Coetzee, owner of KONDURA TECHNOLOGIES CC**

To whom it may concern,

I hereby confirm that I worked with Mr Coetzee from 1<sup>st</sup> April 2001 to when he sold his business on 15<sup>th</sup> January 2018.

KONDURA TECHNOLOGIES had been in operation from October 1998. Mr Coetzee was very "hands-on" and acted as manager, marketing, consultant for the company.

We grew to one of the most well-known, respected ICT support companies in the Port Elizabeth Area.

He assisted the new owner, Mr Claude Botha for a few months to help with the transition process.

During the time I have been employed at Kondura Technologies Craven Coetzee was not only my employer, but also my mentor and friend. The knowledge I have gained during my years as an IT Technician/Consultant will be considered invaluable. In my opinion Mr Coetzee has always displayed a strong sense of integrity, not only personally, but also within his business.

Mr Coetzee's vast knowledge within the field has resulted in a thriving IT Support business, undoubtedly making him an asset to any ICT Support company.

Yours Sincerely,

A handwritten signature in black ink, appearing to be 'Lee Robertson', with a long horizontal flourish extending to the right.

Lee Robertson

20 July 2018

TO WHOM IT MAY CONCERN

**Re: Reference Letter for Mr Craven Coetzee.**

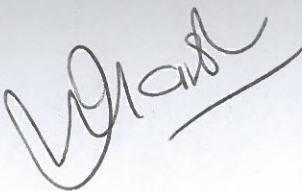
I have worked with Craven since April 1997 to July 2018. Firstly in the same computer firm, Compustat, and then with him as a contractor that serviced our customer base of legal attorney firms.

Craven's work was always of the highest standard and we never ever had an issue of him not understanding our software, and how it worked in different client environments, which always seemed to be a problem for other IT technicians in our area. We only recommended Kondura Technologies to our customer base because we knew we would have no software clashes and no hardware issues. He always worked with us to sort out any glitches, making sure the customers' needs came first.

Craven's work ethic is of a very high standard and I have no hesitation recommending him for any avenue of work he decides to pursue in the future.

We are very sad to lose his expertise, but wish him a great future.

Yours faithfully



JANICE MARSH

Manager Lexis Convey Port Elizabeth



**TO WHOM IT MAY CONCERN**

Our Ref: Mr M J Scheckter/bg

Your Ref:

Date: 7 July 2016

Dear Sirs

**RE: LETTER OF REFERRAL : CRAVEN COETZEE AND KONDURA TECHNOLOGIES CC**

It is with pleasure that I address this letter of referral, in respect of Craven Coetzee, and his company known as Kondura Technologies CC.

I have known Craven and his company since approximately 1996, when I was involved in a different partnership.

Craven made his name as an IT expert, in specifically the legal field, and chose only selected practices with which to do business, in order to slowly commence building his business.

In those initial days he operated on his own, and was particularly helpful and knowledgeable when the partners of this practice split from their former partners in the year 2000.

Craven and Kondura dealt with the dissolution of the partnership in a most professional way, maintaining support for the two practices that arose therefrom, in his usual professional and expert manner.

He has been active in guiding and practice managing network and server installations, and training staff.

When emergencies have occurred, Craven was always quick to assist, reinstating software and services under pressure, and recommending and implementing new data services, mail and new technologies, as well as maintaining existing networks and infrastructures.

In our practice, he has managed firewalls, supervised mail server installations, as well as of complete migration of servers and information.

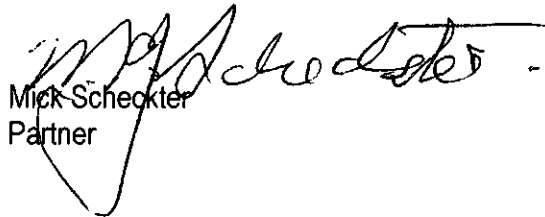
As Craven's business grew, he was compelled to employ IT technicians to assist him in servicing his clients and he did so with aplomb, and keen awareness of the needs of his clients.

**Partners** Gerald Friedman Dip.Law.LL.B, Michael Scheckter B.Juris.LL.B  
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Odette Phillips LL.B, Natascha America LL.B  
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I wish Craven and Kondura Technologies CC well in their efforts to cement relationships with IT partners, whoever they might be, quite confident in the fact that Craven and Kondura will be well able to handle such associations ably and competently.

Yours faithfully,

  
Mick Scheckter  
Partner

**Partners** Gerald Friedman Dip.Law.LL.B, Michael Scheckter B.Juris.LL.B  
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PO Box 27796, Greenacres, 6057





1<sup>st</sup> August 2018

Dear Sir / Madam

TO WHOM IT MAY CONCERN

This letter serves to confirm that I have had the pleasure of knowing Craven Coetzee since around 1999 when he serviced our Lotus Notes server and did our IT infrastructure at our company Valley Textiles

It was only natural that when I purchased our Guest House called Treetops Guesthouse I needed to update and increase the computer and wifi side of the business. The natural choice of company was Kondura Technology owned by Craven

I must say by involving Kondura in the set up of our computer and wifi set up has been one of my better made decisions and it has been most pleasing to see how Craven has grown the business.

Craven is most knowledgeable and more importantly he has constantly kept himself abreast of the developments in his line of work and given how technology is constantly reinventing itself I have been amazed how Craven had kept himself abreast of all of these developments taking place.

He has used this knowledge to offer great product service and improvement in keeping my set up updated and up to speed and always with minimal downtime.

Over the years I have come to value his advice and knowledge greatly and to be honest I am sad that he taken the decision to emigrate but do understand his circumstances.

I do feel comfortable with him leaving Kondura in the hands of others but in another testament to him he has always been most careful in choosing his staff and some of them have been with him for many years and are most capable.

I do wish Craven every success in the future and undoubtedly he will make a success with his next venture wherever that maybe.

Yours sincerely

Stephen Medcalf

Owner

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